

HERTFORDSHIRE POLICE & CRIME PANEL

Performance and Statistics Working Group

BRIEF NOTE OF MEETING ABOUT PERFORMANCE MANAGEMENT WITH HERTFORDSHIRE CONSTABULARY ON 14 SEPTEMBER 2016

Those present:

Supt Geoffrey Camp (Hertfordshire Constabulary)

Performance Manager Chris Pratt (Hertfordshire Constabulary)

Gavin Miles (Office of the Police and Crime Commissioner)

Ian Laidlaw-Dickson (Panel Working Group)

Malcolm Ramsay (Panel Working Group)

The purpose of this meeting was to enable the Panel, through the Working Group, to take part in dialogue with key Constabulary stakeholders in the field of performance management. Ian Laidlaw-Dickson prefaced the meeting by explaining that this kind of event might enable the Panel to help the Police and Crime Commissioner to enhance his future planning.

2. Geoffrey Camp and Chris Pratt opened the main part of the meeting with an informal overview of current practice by Hertfordshire Constabulary, and gave an introduction to some of the wide range of data sources and statistical techniques already used by them and their performance management colleagues.

3. Malcolm Ramsay welcomed this broad-based approach, while also suggesting that, in the longer term, there could also be additional value in making more use of data from the Crime Survey for England and Wales (CSEW). In future, with the recent addition of a cyber crime component, the CSEW would illuminate the impact of this on the general population (the relative scale of cyber events and more 'traditional' crime already looked very different, as compared with recorded crime). While annual sample sizes for a single force area were too small to permit meaningful analysis, ONS was looking to encourage analysis of three-year data sets: in the case of Hertfordshire, this would provide a sample size of close to 2,000 people. Analysis of the relevant data on an individualised basis (as opposed to the Constabulary's current use simply of aggregate CSEW data) would for instance make it possible to drill down to victims' assessments of the police response to their cases, whether cyber ones or not .

4. Gavin Miles said that this kind of new approach for calibrating cyber crime sounded potentially promising, though it would need time to develop. It was possible initially that the forthcoming Police and Crime Plan could be strengthened through the inclusion of a statement about the potential value of making better use of the CSEW.

5. There was some general recognition that this wider set of scenarios was worth further thought, given that the Constabulary had a strong interest in enhancing its range of options for understanding patterns of victimisation and official responses. It was agreed that those present would reflect further. If helpful, a follow-up meeting could be held.

Malcolm Ramsay

October 2016