



HERTFORDSHIRE POLICE AND CRIME PANEL

ANNUAL REVIEW OF COMPLAINTS

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Broxbourne Borough Council

19 June 2014

RECOMMENDATIONS

- 1 that the report from the Chief Executive of the Office of the Police and Crime Commissioner on complaints is noted.

Purpose of report

The purpose of this report is to meet the statutory requirement on the Panel to ensure it is kept informed about complaints about the Police and Crime Commissioner and any Deputy PCC and any actions taken under the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012.

Introduction

The Panel has delegated its functions under the Regulations to the Chief Executive of the Office of the PCC, with the exception of informal resolution of complaints. Informal resolution of complaints is defined as *encouraging, facilitating, or otherwise assisting in, the resolution of the complaint otherwise than by legal proceedings*. In addition, the legislation does not permit the investigation of complaints. The powers of the Panel are therefore very limited. The Chief Executive of the OPCC has provided the report at *Appendix 'A'* for members' information.