

**Police and Crime
Commissioner**
for Hertfordshire

MEETING	POLICE AND CRIME PANEL
DATE	25 July 2013
TITLE OF REPORT	Report of Complaints and Conduct Matters for the period 22 November 2012 to 31 March 2013
SUBMITTED BY	Chief Executive of the Police and Crime Commissioner for Hertfordshire

1 PURPOSE

- 1.1 The purpose of this paper is to present an overview to the Police and Crime Panel (the Panel) of complaints and conduct matters in regard to the Police and Crime Commissioner (the Commissioner) and any Deputy Commissioners¹ appointed.

2 BACKGROUND

- 2.1 Under current legislation² Panels are responsible for the initial handling and resolution of complaints against Relevant Office Holders, other than serious complaints or conduct matters which must be referred to the Independent Police Complaints Commission.
- 2.2 The legislation allows some of the powers and duties of the Panel to be delegated to the Chief Executive of the Commissioner.
- 2.3 In the meeting held on 6 December 2012 the Panel decided to enact the power of delegation with the exception of the power to informally resolve a complaint.
- 2.4 The Panel also requested the Chief Executive of the Commissioner to provide an annual report on complaints and conduct matters (this report)

¹ Collectively known under the regulations as 'Relevant Office Holders'

² The Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012) and The Policing Protocol Order 2011 refer

3 COMPLAINTS REPORT

3.1 A total of two complaints were recorded between 22nd November 2012 and 31st March 2013 as follows:

3.2 DMTS2013/00002 - The Commissioner appointed a Deputy without consulting the Panel.

3.2.1 The Chief Executives of both the Commissioner and the Panel's Host Authority – Broxbourne Borough Council, provided responses to the Complainant to the effect that the Panel was consulted on 6th December 2012 in regard to the appointment and that the process was undertaken properly and legally. Complaint was concluded as - No Further Action

3.3 DMTS2013/00017 - The Commissioner failed to reply to three emails

3.3.1 The Commissioner's Chief Executive responded with a copy of a letter the Commissioner had sent in response to the emails. – The complaint was concluded as – No Further Action

4 RECOMMENDATION

4.1 The Panel is asked to note this report

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