

To The Chair of the Police and Crime Panel for Hertfordshire

Copy to the Secretary of State for the Home Department

22 January 2017

Dear Tim,

**RESPONSE TO THE HMICFRS INSPECTION OF HERTFORDSHIRE
CONSTABULARY - EFFICIENCY 2017**

This report was published in November 2017. This report is part of the HMICFRS PEEL efficiency and effectiveness report cycle. I am required to publish my response to these reports.

The overall grading was 'good'.

I am pleased to see this report showing that progress has been made since last year. While the overall grade remains good, now all areas inspected in this part of the PEEL inspection process are good with one improved since last year. This is a positive report which has underlined the good work of the constabulary officers and staff at keeping the population of Hertfordshire safe.

I am pleased to see that HMICFRS highlights the improvements which have been made in the last year, particularly in understanding the demand on our officers and how we are planning for the future. The report also recognises the pressures we are facing and makes several recommendations around how we resource the service in the future and I am in regular dialogue with the Home Secretary about how we meet those challenges.

There are no recommendations in the report that require an individual response from me. All areas for improvement have been allocated an owner by the Chief Constable and progress against them will be reported to me each quarter.

I believe there is a wider issue here about what it is that HMICFRS inspect. There remains a question over whether they are inspecting the things that matter to the public, which are set out in my Police and Crime Plan.

— David Lloyd —
**Police and Crime
Commissioner**
for Hertfordshire

The full report can be found on the HMICFRS website or by following this link:

<https://www.justiceinspectorates.gov.uk/hmicfrs/wp-content/uploads/peel-police-efficiency-2017-hertfordshire.pdf>

Yours sincerely,

A handwritten signature in black ink that reads "David Lloyd". The signature is written in a cursive style with a large initial 'D' and 'L'.